



Fall 2024 Viewfinder® Campus Climate Survey

Executive Summary – Student Findings

The 2024 student Campus Climate Survey indicates that Tompkins Cortland Community College provides a generally positive, inclusive, and welcoming environment for students, with results that frequently meet or exceed benchmark institutions. Students reported strong perceptions of diversity, inclusion, safety, respect, and support across campus, while also expressing confidence in the College's commitment to diversity, equity, inclusion, and belonging (DEIB).

Key strengths include students' perceptions that campus leadership values diversity and inclusion, strong feelings of safety on and off campus, positive interactions with faculty and staff, and high levels of satisfaction with academic support services such as tutoring, advising, and mentoring. Students from historically underrepresented populations, including students with disabilities, LGBTQIA+ students, students of color, international students, and veterans, generally reported feeling welcomed, respected, and supported at rates comparable to or higher than peer institutions.

The survey also highlights a campus climate characterized by respect and belonging. Most students view the campus as diverse and inclusive, feel comfortable expressing their views in classroom settings, and would recommend the College to prospective students. Students generally perceive the institution as responsive to reports of discrimination and harassment, with confidence that reports would be taken seriously and handled fairly.

Areas for continued attention include strengthening students' sense of belonging, increasing awareness of reporting processes and support resources, addressing concerns related to bias experiences among a small subset of students, and expanding outreach regarding available support services. While nearly three-quarters of students reported experiencing no incidents of discrimination, bias, or harassment, those who did most often chose not to report incidents because they felt the issue was not significant enough or doubted action would result.

Overall, the findings suggest that Tompkins Cortland Community College maintains a positive campus climate and compares favorably with peer institutions across many measures of inclusion, safety, respect, and student support. Continued focus on communication, belonging, and engagement opportunities will help further strengthen the student experience and advance institutional DEIB goals.